

Wednesday 13 September 2017 Suntec Singapore International Convention and Exhibition Centre #FSTSG

## AGENDA







8:30	Registration Starts				
9:10	Chairperson's Opening Remarks – Keith Liu, Technology Editor / Conference Chairperson				
9:20	Adapting to a Changing Banking Landscape	<b>Shee Tse Koon</b> Managing Director / Head of Group Strategy and Planning <b>DBS Bank</b> 			
9:40	Technology Presentation				
10:00	Technology + Innovation Leaders Panel	Innovating Financial Services in the Millennial Age  <table border="0"> <tr> <td> <b>Paul Ho</b>                      Head of Strategy and Execution – Consumer Innovation Labs  <b>Citi FinTech</b>   </td> <td> <b>Balaji Prabhakaran</b>                      Lead, Digital Multi-Access (Asia)  <b>Allianz Asia Pacific</b>   </td> <td> <b>Aman Narain</b>                      Head of Digital (Asia Pacific)  <b>Schroders</b>   </td> </tr> </table>	<b>Paul Ho</b> Head of Strategy and Execution – Consumer Innovation Labs <b>Citi FinTech</b> 	<b>Balaji Prabhakaran</b> Lead, Digital Multi-Access (Asia) <b>Allianz Asia Pacific</b> 	<b>Aman Narain</b> Head of Digital (Asia Pacific) <b>Schroders</b> 
<b>Paul Ho</b> Head of Strategy and Execution – Consumer Innovation Labs <b>Citi FinTech</b> 	<b>Balaji Prabhakaran</b> Lead, Digital Multi-Access (Asia) <b>Allianz Asia Pacific</b> 	<b>Aman Narain</b> Head of Digital (Asia Pacific) <b>Schroders</b> 			
10:40	Morning Coffee / Tea Break				
11:10	Rise of the Robo-Banker	<b>Pranav Seth</b> Senior Vice President / Head of E-Business and Business Transformation and Fintech and Innovation Group (The Open Vault at OCBC) <b>OCBC Bank</b> 			
11:30	Is Innovation Really Possible – Or is your Data Working Against You?	<b>Jason Hunter</b> Chief Technology Officer (Asia Pacific) <b>MarkLogic</b> 			
11:50	The Future Face of Banking – Digital and Data-Driven	<b>Aaron Chiew</b> Head of Mobile, Payments and Digital Sales <b>United Overseas Bank</b> 			
12:10	Technology Presentation				
12:30	Lunch				

## Streams Start

### STREAM 1: CX | DX

13:30	Customer-centric Innovation via Technology Transformation – a Case Study of DBS	
	Sonia Wedrychowicz, Managing Director / Head of Technology – Consumer Banking Group, DBS Bank	
13:50	Technology Presentation by Opentext	
14:10	Future-Proofing Your IT to Support Digital Transformation	
	Denis Dorssers, Head of Architecture & Digital Initiatives, United Overseas Bank	
14:30	Technology Presentation	
14:50	Afternoon Coffee / Tea Break	







### STREAM 1: THE FUTURE BANK

15:20	Building the Future of Financial Services via APIs			
	Eduard Fabian, Managing Director / Head of Banking Technology Services – Retail & Wholesale Bank, United Overseas Bank			
15:40	Technology Presentation			
16:00	Financial Services 2020 – A CIO's Perspective			
	Ramesh Narayanaswamy, Group Chief Information & Operations Officer, CIMB, Malaysia			
16:20	Technology Presentation			
16:40	Panel Discussion: Breaking the Barriers to Blockchain			
	Kelvin Tan Head of FinTech & Data Singapore Exchange (SGX)	Antony Lewis Director of Research R3	Stanley Yong Technology Futurist	Malikhan Kotadia Member ACCESS Singapore Cryptocurrency and Blockchain Industry Association
				
17:20	Event Close			

### STREAM 2: SECURITY & RISK

13:30	An Overview of the Cybercrime Landscape in Financial Services	
	Mark Sayer, former Head of Security Strategy & Architecture, National Australia Bank (NAB), Australia	
13:40	Technology Presentation	
14:10	Resilience Risk Management – Shifting from Business Continuity to Resilience	
	Edmund Chong, Vice-Chairman – Standing Committee on Business Resiliency and Continuity (BRC) The Association of Banks in Singapore (ABS)	
14:30	Technology Presentation	
14:50	Afternoon Coffee / Tea Break	

### STREAM 2: DATA

15:20	Harnessing the ABC's of Data			
	Arjay Gavankar, Head of Analytics, Strategy, and Innovation – Digital Bank, DBS Bank			
15:40	Technology Presentation			
16:00	Artificial Intelligence and Machine Learning in Financial Services			
	Dr. Juergen Rahmel, Head of Artificial Intelligence, Applied Innovation, HSBC, Hong Kong			
16:20	Technology Presentation			
16:40	Panel Discussion: Big Data, Big Brother			
	Mohamed Adam Wee Abdullah Group Chief Marketing Officer & Group Chief Customer Experience Officer CIMB Malaysia	Niamh Byrne Head of Customer & Digital Experience Citibank (APAC & EMEA)	Namrata Jolly Head of Customer and Digital Prudential Assurance	Cedric Dias Head of Digital & Social Media Marketing – Consumer Financial Services (Singapore) OCBC Bank
				
17:20	Event Close			

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