



Thursday, 7 June 2018



Crown Promenade



#MELBanking

AGENDA

8.30 Registration Starts

9.05 Chairperson's Opening Remarks: David Braue, Conference Chairperson

9.15 The Future of Fintech: Creating a Culture of Disruption in the world of Banking

Lee Hatton
Executive General Manager of Direct Banking **NAB**
Chief Executive Officer **UBank**



9.40 Technology Presentation

10.05 Industry Presentation

Christian Venter
General Manager, Technology and Digital Banking
ANZ



10.25 Technology Presentation

10.45 Morning Tea

11.15 Balancing Tech Innovation with Customers Desire for Face-to-Face Engagement

Donna-Maree Vinci
Chief Operations Digital and Information Officer
Bank of Queensland



11.35 Technology Presentation

11.55 The Launch of RACQ Bank: Customer-Driven Human Centred Design

Majid Muhammad
General Manager, Strategy and Transformation
RACQ



12.15 Technology Presentation

12.35 Networking Lunch

Streams Start

EMERGING TECHNOLOGIES STREAM

13.35 Chairperson's Opening Remarks

13.40 Enhancing Customer Experience through Innovations in Digital Payments Technology
Sean Langton, Chief Technology Officer, **Bankwest**



14.00 Technology Presentation

14.20 How Blockchain is Revolutionising the way we Create, Own and Transfer Assets
Sophie Gilder, Head of Blockchain, **Commonwealth Bank**



14.40 Technology Presentation

15.00 Afternoon Tea & Networking

15.30 Providing Customers Choice to Drive Growth in a Digital Payments Age
Ethan Sun, Product Director - Credit Cards and Sales Finance
Latitude Financial Services



15.50 Technology Presentation

16.10 Technology Presentation

16.30 Building an Ecosystem for a Blockchain-Based Educational Certification Framework
David Israel, Director, Educational Innovation & Commercial Development, **The University of Melbourne**



17.00 Chairperson's Closing Remarks

ARTIFICIAL INTELLIGENCE STREAM

13.35 Chairperson's Opening Remarks

13.40 Shaping Financial Services at Capital One with AI and Machine Learning
Scott Totman, Managing Vice President, Digital Product Engineering, **Capital One (USA)**



14.00 Technology Presentation

14.20 Industry Presentation

14.40 Technology Presentation

15.00 Afternoon Tea & Networking

15.30 AI and its Impact on the Future of Banking
Ani Paul, Chief Information Officer, **ING**



15.50 Technology Presentation

16.10 Technology Presentation

16.30 Artificial Intelligence and digital analytics – shaping the future of financial services
Scott Totman, Managing Vice President, Digital Product Engineering, **Capital One (USA)**
Craig Rowlands, General Manager, Information Management, Technology & Operations – Corporate, **Medibank**



17.00 Chairperson's Closing Remarks

17.05 Networking Drinks

18.00 Conference Close

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Exhibitors

