







Thursday 1 June 2017 Sofitel Melbourne on Collins #MelbBanking

AGENDA

8:30	Registration Starts	
9:20	Chairperson Welcome Address – Brad Howarth, Finance and Technology Journalist	
9:30	How Cognitive Banking is Changing the Game on Personalisation for Customers	<p>Lee Hatton, CEO, UBank & Executive Director, NAB Venture Fund</p> 
9:50	Industry Presentation	
10:10	IT Leaders Panel	<p>Stuart Webb General Manager IT Strategy, Architecture & Security Medibank</p> <p>Lorna Heyward Chief Operating Officer Bank Australia</p> <p>Paul Dontschuk Head of Business Solutions and OCIO Latitude Financial Services</p>    <p>Moderator: Brad Howarth, Finance and Technology Journalist</p>
10:40	Morning Tea	
11:10	Aligning your Core Systems with Business Strategy – Agility in the Era of Digital Enterprise	<p>Stella Thredgold Executive, Business Enablement Bendigo and Adelaide Bank</p> 
11:30	Industry Presentation	
11:50	On-Stage Interview: Harnessing Customer Insights in a Digital World	<p>Patrick McQuaid General Manager, Customer Data & Analytics, Marketing NAB</p> 
12:10	Industry Presentation	
12:30	Networking Lunch	

Streams Start

STREAM A DIGITAL & CX

13:30	Transforming the Organisational Model to Deliver Winning Customer Experience within a Digital Economy Andy Weir , Executive General Manager Enterprise Services & Chief Information Officer, Bankwest	
13:50	Industry Presentation	
14:10	Digital Leaders Panel Karen Davies , Director, Disruption & Innovation, Bupa Ellen Cresswell , Head of digital development, TAL Life Callum Tod , General Manager Digital Strategy, HESTA Raghavendra Bhat , Head of Technology - Digital Channels, ANZ Moderator: Brad Howarth, Finance and Technology Journalist	   
14:40	Afternoon Tea & Networking	
15:10	On-Stage Interview: How Emerging Technology is Enhancing the In-Game Experience for Fans? Scott Jendra , Chief Information Officer, Australian Football League (AFL)	
15:30	Industry Presentation	
15:50	Industry Presentation	
16:10	On-Stage Interview Simon Beitz , Head of Innovation Labs, Suncorp Group	
16:30	Networking Drinks + Canapes and Prize Giveaway	
17:00	Close of Conference	

STREAM B BLOCKCHAIN & PAYMENT

13:30	Industry Presentation Michael Eidel , EGM of Cash-flow and Transaction Services, CBA	
13:50	Industry Presentation	
14:10	Integrating Blockchain into Core Banking Platforms Dr Jason Potts , Professor of Economics, RMIT University	
14:30	Afternoon Tea & Networking	
15:00	On-Stage Interview: Becoming Everyday Payment Provider in the New Landscape of Digital Payments	
15:20	Industry Presentation	
15:40	Industry Presentation	
16:00	Achieving the Promise of Blockchain – Why the Technology is Worth the Hype Philippe Denis , Head of Blockchain and DLT CIB Lab and Chief Digital Officer, BNP Paribas Securities Services	
16:20	Networking Drinks + Canapes and Prize Giveaway	
17:00	Close of Conference	

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