

Wednesday 13 September 2017 Suntec Singapore International Convention and Exhibition Centre

#FSTSG

## AGENDA

8:30	Registration Starts					
9:10	Chairperson's Opening Remarks – Keith Liu, Technology Editor / Conference Chairperson					
9:20	Adapting to a Changing Banking Landscape	<b>Shee Tse Koon</b> Managing Director / Head of Group Strategy and Planning <b>DBS Bank</b>				
9:40	Is Innovation Really Possible – Or is your Data Working Against You?	<b>Jason Hunter</b> Chief Technology Officer (Asia Pacific) <b>MarkLogic</b>				
10:00	Technology + Innovation Leaders Panel	Innovating Financial Services in the Millennial Age  <table border="0"> <tr> <td> <b>Ramesh Narayanaswamy</b>                      Group Chief Information &amp; Operations Officer  <b>CIMB Group</b> </td> <td> <b>Paul Ho</b>                      Head of Strategy and Execution – Consumer Innovation Labs  <b>Citi FinTech</b> </td> <td> <b>Balaji Prabhakaran</b>                      Lead, Digital Multi-Access (Asia)  <b>Allianz Asia Pacific</b> </td> <td> <b>Srini Peyyalamitta</b>                      Vice President – Banking &amp; Financial Services  <b>Aspire Systems</b> </td> </tr> </table> Panel Moderator: <b>Aman Narain</b> , Head of Digital (Asia Pacific), <b>Schroders</b>	<b>Ramesh Narayanaswamy</b> Group Chief Information & Operations Officer <b>CIMB Group</b>	<b>Paul Ho</b> Head of Strategy and Execution – Consumer Innovation Labs <b>Citi FinTech</b>	<b>Balaji Prabhakaran</b> Lead, Digital Multi-Access (Asia) <b>Allianz Asia Pacific</b>	<b>Srini Peyyalamitta</b> Vice President – Banking & Financial Services <b>Aspire Systems</b>
<b>Ramesh Narayanaswamy</b> Group Chief Information & Operations Officer <b>CIMB Group</b>	<b>Paul Ho</b> Head of Strategy and Execution – Consumer Innovation Labs <b>Citi FinTech</b>	<b>Balaji Prabhakaran</b> Lead, Digital Multi-Access (Asia) <b>Allianz Asia Pacific</b>	<b>Srini Peyyalamitta</b> Vice President – Banking & Financial Services <b>Aspire Systems</b>			
10:40	Morning Coffee / Tea Break					
11:10	Rise of the Robo-Banker	<b>Pranav Seth</b> Senior Vice President / Head of E-Business and Business Transformation and Fintech and Innovation Group (The Open Vault at OCBC) <b>OCBC Bank</b>				
11:30	Three Barriers to Reducing Data Costs and Risks	<b>Mark Bentkower</b> Director of Solutions Marketing (Asia Pacific) <b>Commvault</b>				
11:50	The Future Face of Banking – Digital and Data-Driven	<b>Aaron Chiew</b> Head of Mobile, Payments and Digital Sales <b>United Overseas Bank</b>				
12:10	Technology Presentation					
12:30	Lunch					

## Streams Start

### STREAM 1: CX | DX

13:30	Customer-centric Innovation via Technology Transformation – a Case Study of DBS	<b>DBS</b>
	Sonia Wedrychowicz, Managing Director / Head of Technology – Consumer Banking Group, DBS Bank	
13:50	Technology Presentation by Opentext	<b>opentext</b>
	Barney Dunne, Head of PreSales for Customer Experience Solutions (Asia Pacific & Japan), OpenText	
14:10	Future-Proofing Your IT to Support Digital Transformation	<b>UOB</b>
	Denis Dorsers, Head of Architecture & Digital Initiatives, United Overseas Bank	
14:30	Technology Presentation	
14:50	Afternoon Coffee / Tea Break	

### STREAM 1: THE FUTURE BANK

15:20	Building the Future of Financial Services via APIs	<b>UOB</b>		
	Eduard Fabian, Managing Director / Head of Banking Technology Services – Retail & Wholesale Bank, United Overseas Bank			
15:40	Technology Presentation	<b>SAS</b>		
16:00	Financial Services 2020 – A CIO's Perspective	<b>CIMB</b>		
	Ramesh Narayanaswamy, Group Chief Information & Operations Officer, CIMB, Malaysia			
16:20	Technology Presentation			
16:40	Panel Discussion: Breaking the Barriers to Blockchain			
	Kelvin Tan Head of FinTech & Data Singapore Exchange (SGX)	Antony Lewis Director of Research R3	Stanley Yong Technology Futurist	Malikhan Kotadia Member ACCESS Singapore Cryptocurrency and Blockchain Industry Association
	<b>SGX</b>	<b>R3</b>	<b>ACCESS</b>	

17:20 Event Close

### STREAM 2: SECURITY & RISK

13:30	An Overview of the Cybercrime Landscape in Financial Services	<b>nab</b>
	Mark Sayer, former Head of Security Strategy & Architecture, National Australia Bank (NAB), Australia	
13:40	Technology Presentation	
14:10	Resilience Risk Management – Shifting from Business Continuity to Resilience	<b>abs</b>
	Edmund Chong, Vice-Chairman – Standing Committee on Business Resiliency and Continuity (BRC) The Association of Banks in Singapore (ABS)	
14:30	Technology Presentation	
14:50	Afternoon Coffee / Tea Break	

### STREAM 2: DATA

15:20	Harnessing the ABC's of Data	<b>DBS</b>		
	Arjay Gavankar, Head of Analytics, Strategy, and Innovation – Digital Bank, DBS Bank			
15:40	Technology Presentation			
16:00	Artificial Intelligence and Machine Learning in Financial Services	<b>HSBC</b>		
	Dr. Juergen Rahmel, Head of Artificial Intelligence, Applied Innovation, HSBC, Hong Kong			
16:20	Technology Presentation			
16:40	Panel Discussion: Big Data, Big Brother			
	Mohamed Adam Wee Abdullah Group Chief Marketing Officer & Group Chief Customer Experience Officer CIMB Malaysia	Niamh Byrne Head of Customer & Digital Experience Citibank (APAC & EMEA)	Namrata Jolly Head of Customer and Digital Prudential Assurance	Cedric Dias Head of Digital & Social Media Marketing – Consumer Financial Services (Singapore) OCBC Bank
	<b>CIMB</b>	<b>citi</b>	<b>PRUDENTIAL</b>	<b>OCBC Bank</b>

17:20 Event Close